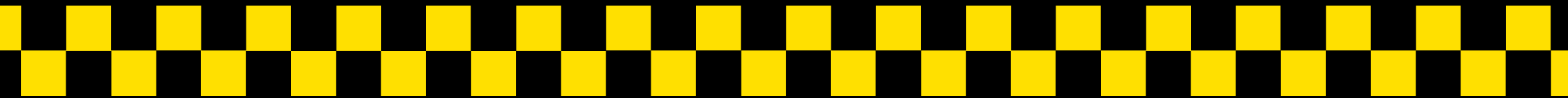


PLANTAXI.BRUSSELS TAXIPLAN.BRUSSELS



MAY 2017

POLICY GOALS



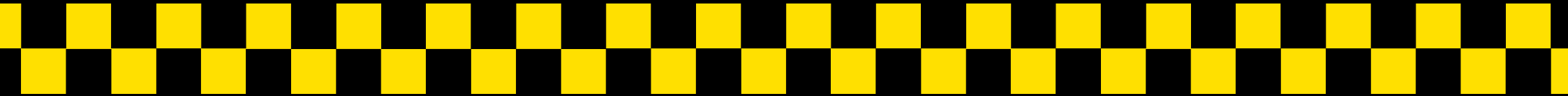
- TAXI AS A REAL COMPLIMENT TO PUBLIC TRANSPORT
- CUSTOMER-FRIENDLY AND SAFE SERVICE
- PROTECTION OF THE DRIVER
- NO SOCIAL DUMPING

SUMMARY



- EQUAL RULES AND **FAIR COMPETITION** FOR EVERYONE
- STIMULATING THE USE OF **NEW TECHNOLOGY**
- NEW RULES FOR **CALL CENTERS AND PLATFORMS**
- DYNAMIC **PRICING** WITHIN LIMITS
- NEW **LICENSING SYSTEM**

SITUATION TODAY



THE ACTORS

TODAY THE SECTOR

CALL CENTERS



TAXI OPERATORS



TAXI DRIVERS



CLIENTS



LIMO APPLICATIONS



LIMO OPERATORS



LIMO DRIVERS



PLATFORMS

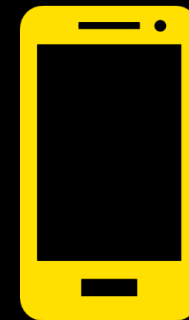
TODAY NO REGULATION FOR PLATFORMS

- HIGH COST
- EXCLUSIVITY RULES
- TRANSPARENCY ?



CALL CENTRES

TAXIS VERTS, TAXIS BLEUS, ECAB, TAXI2SHARE, PICKMEUP, ...



NEW PLAYERS (LIMO)

UBER, CARASAP, UBEEQO, ...

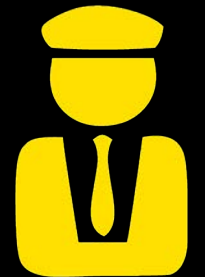
DRIVERS

TODAY

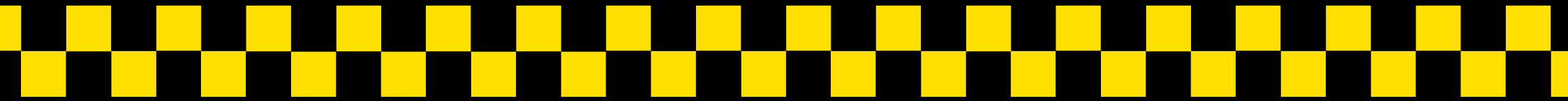
BEHAVIORAL ASSESSMENT, THEORETICAL TEST &
STRICT CONDITIONS FOR TAXI DRIVERS



NO REGULATION FOR LIMO DRIVERS



VEHICLES



TODAY DISTINCTION BETWEEN 2 TYPES OF VEHICLES

TAXIS: TAXI LIGHT+ CHECKERED BAND + TAXI METER



LIMOUSINES: CLASS CARS



RATES

TODAY TWO SYSTEMS



FIXED RATE

- STARTING PRICE
- KM
- WAITING TIME
- ZONE I – ZONE II
- NIGHT RATE



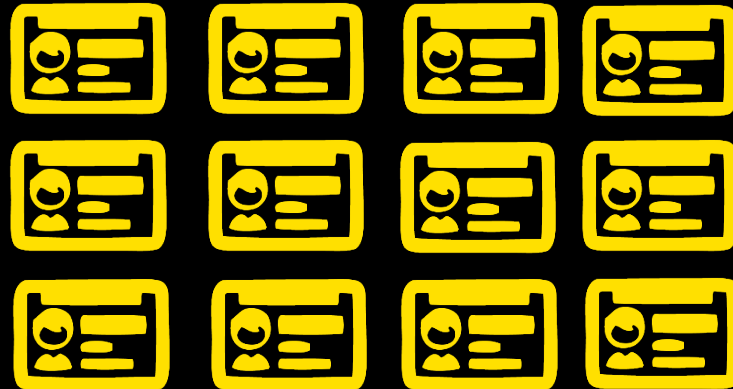
CONTRACT

- MIN. 90 EURO
- MIN. 3 HOURS

TAXI LICENCES

TODAY 1300 TAXI LICENCES AVAILABLE

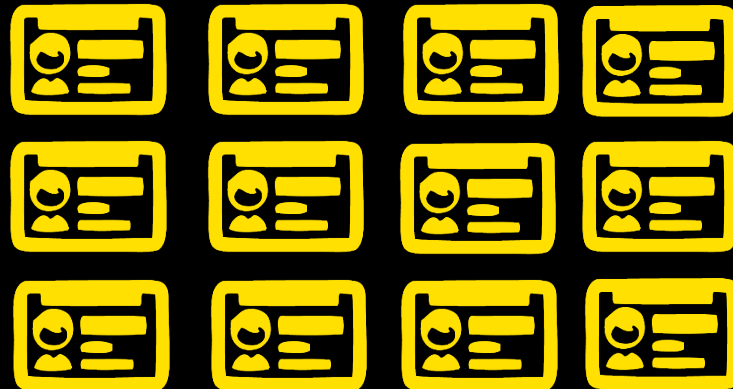
- LICENSE COVERS THE VEHICLE
- LICENSE IS PROPERTY OF GARAGE OWNERS AND INDEPENDANTS
- LICENSES ARE ACCUMULABLE
- LICENSES ARE TRADED



VERGUNNINGEN LIMO

TODAY NO LIMIT ON NUMBER OF LIMO PERMITS

- LICENSE COVERS THE VEHICLE
- LICENSE IS PROPERTY OF GARAGE OWNERS AND INDEPENDANTS



THE REFORM



THE ACTORS

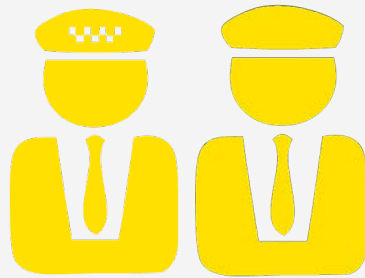


FUTURE ONE SECTOR

PLATFORMS



DRIVERS



GARAGE OWNERS



CLIENTS



PLATFORMS

FUTURE EQUAL RULES FOR ALL PLATFORMS

REGISTERS

- EXECUTED RIDES
- VEHICLES
- ASSOCIATED DRIVERS



RIGHTS OF THE DRIVER

- DRIVERS CAN JOIN MULTIPLE PLATFORMS
- PLATFORMS HAVE TO AGREE WITH DRIVERS ABOUT THE RATES AND THE COSTS

REGIONAL PLATFORM

- CO-MANAGED BY DRIVERS

DRIVERS

FUTURE CONDITIONS

- 21 YEARS OLD
- 3 YEARS DRIVER'S LICENSE
- MEDICALLY FIT
- CERTIFICATE OF GOOD CONDUCT AND MORALS

EDUCATION

- BEHAVIORAL ASSESSMENT
- EXAM



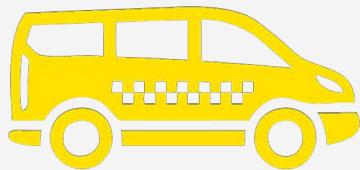
VEHICLES

FUTURE MINIMUM RULES FOR ALL VEHICLES TAXIS



- OPERATE STREET = FREE TAXI LIGHT
- TAXI METER IS NOT MANDATORY, DEVICE THAT RECORDS THE RIDES IS
- VISUAL IDENTITY

+ VANS



+ OTHER



RATES

FUTURE TWO TYPES OF RATES



STREET

- FIXED RATE *
- TIME – KM



RESERVATION

- MINIMUM RATE *
- FREE DETERMINATION
STANDARD RATE
- MAXIMUM RATE
(MAX 2,5 x STANDARD RATE)

* DETERMINED BY AN INDEPENDENT PRICE REGULATOR

RATES



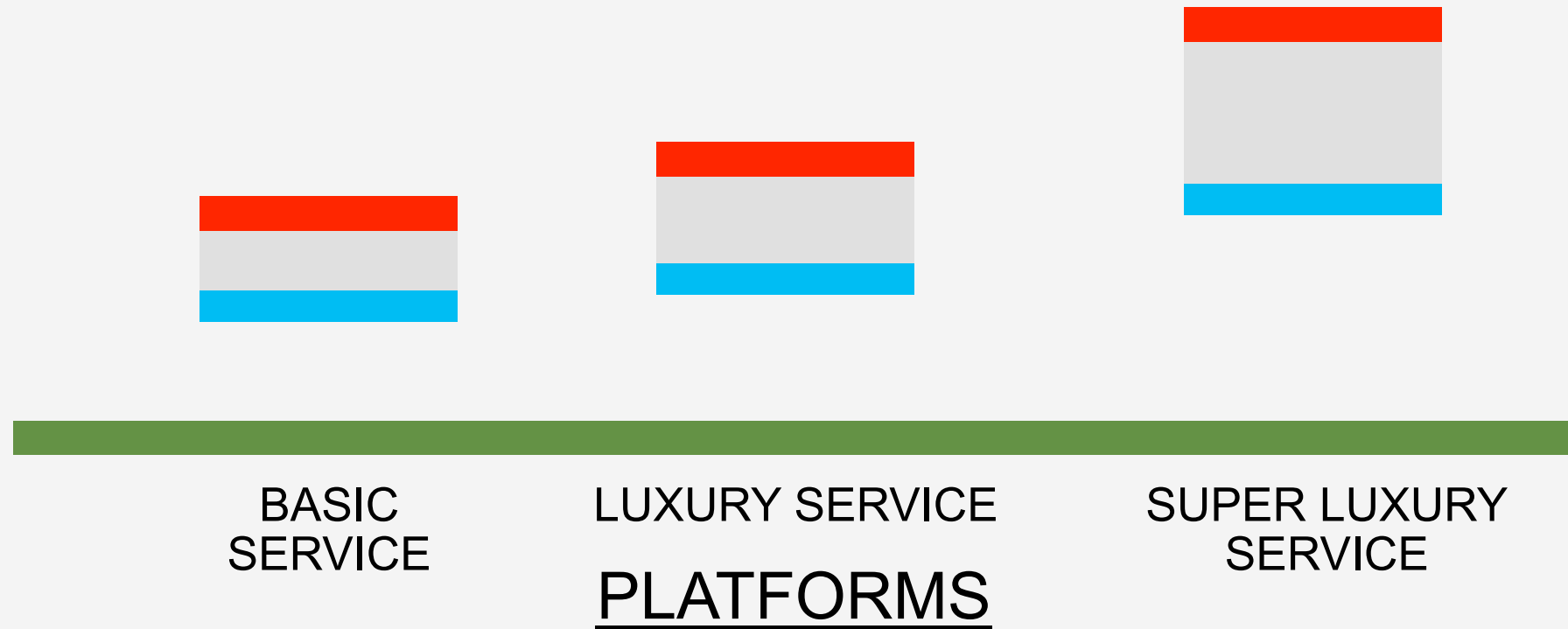
FUTURE
RESERVATION MAXIMUM RATE (MAX 2,5 x STANDARD RATE)



MAXIMUM
RATE

STANDARD
RATE

MINIMUM
RATE

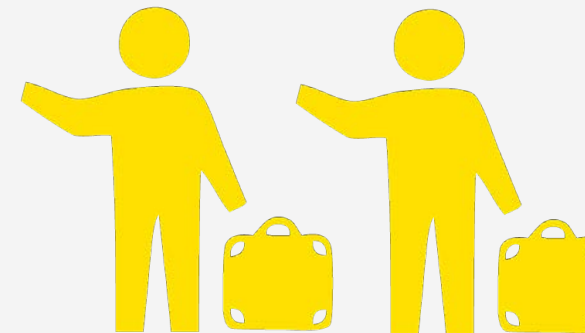
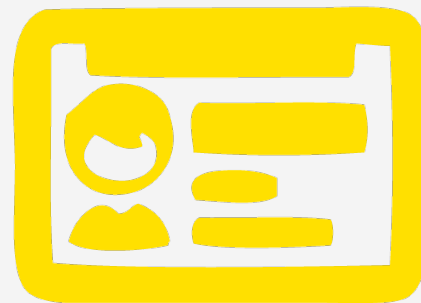


LICENCES

FUTURE LICENCES BECOME PERSONAL

- NOT ACCUMULABLE
- NOT TRADABLE
- VALID AS LONG AS THE DRIVER IS ACTIVE

1 DRIVER = 1 LICENCE = 1 MARKET



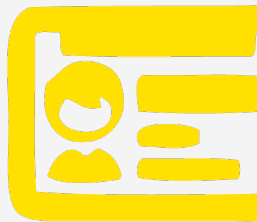
LICENCES

FUTURE EACH DRIVER HAS ITS OWN LICENCE

3 OPTIONS TO WORK

- EMPLOYED BY A GARAGE KEEPER WHO OWNS CARS
- IN A COOPERATION WITH OTHER DRIVERS
- INDEPENDENT

DRIVERS BECOME RESPONSIBLE FOR
THEIR OWN WORK



LICENCES

OPERATORS WITH MORE MORE THAN ONE LICENSE AT THIS MOMENT

RIGHT TO A COMPENSATION FEE PER LICENSE

ALL LICENSES THAT ENDED IN 2015-2016-2017 AND HAVE NOT BEEN RENEWED, WILL BE RENEWED FOR A PERIOD OF:

- 7 YEARS (TAXI)
- 5 YEARS (LIMO)

- ➔ THIS IS THE LAST RENEWAL
- ➔ SUPPORT FOR ENTERPRISES



TRANSITION: EXTRA LICENCES




TRANSITION PHASE

THE CAP WHICH APPLIES TO THE CARS REMAINS

THE MAXIMUM NUMBER IS RAISED (1300 TO 1800)

- 500 NEW CARS CAN BE REGISTERED
- 1000 to 1500 NEW LICENCES FOR DRIVERS (SHARED CARS)
- LICENSING OF THE NEW TYPE

CONTROLLING

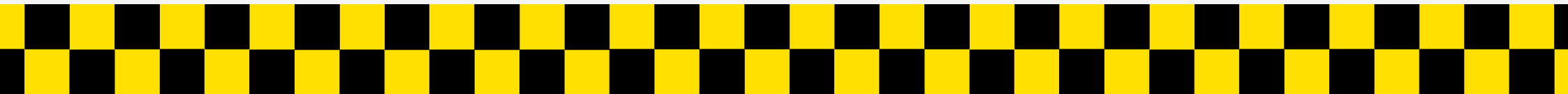
- 
- NO ONE CAN DRIVE AROUND WITHOUT LICENSE
 - MYSTERY GUESTS
 - COMPLAINTS SYSTEM
 - INSPECTIONS ON THE STREET
 - DIGITAL INSPECTION OF THE APPLICATIONS

CLIENTS

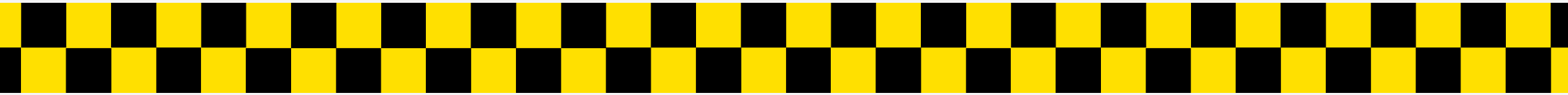
- FREEDOM OF CHOICE
- SAFETY
 - ONLY LICENSED DRIVERS
 - COMPLAINTS SYSTEM
- TRANSPARENCY ABOUT PRICES
- FEEDBACK POSSIBILITIES



NEXT STEPS

- 
- LAW IN FIRST READING IN MAY
 - OPERATIONAL IN 2018
 - TRANSITION PHASE (LINCENCES) UNTIL 2025
(DEADLINE)

TAXIPLAN.BRUSSELS PLANTAXI.BRUSSELS



MAY 2017