Automated **Shared** Electric Taxis





Sharing



mobility as a service: any time, any place

future

fully automated private luxury



2017

Ownership

In Brussels

cars:

450.000 = 41 per 100 inhabitants

35 minutes of actual driving

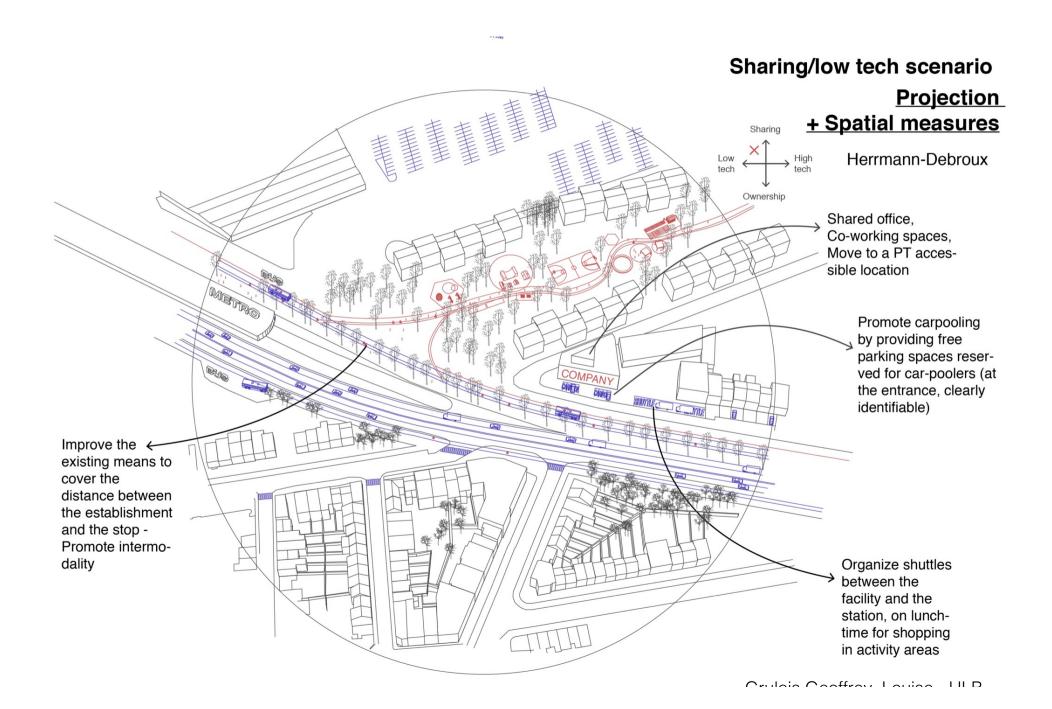
+ 130.000 cars of commuters/day

on-street parking: 250.000 = 1 per 5 inhabitants





Research by design Sharing/low tech scenario **Current situation** Herrmann-Debroux



Shared

Transportation Barriers	Definition	Shared Mobility Opportunities	Shared Mobility Challenges
Spatial	Spatial factors that compromise daily travel needs (e.g., excessively long distances between destinations, lack of public transit within walking distance)	 Public transit operators and ridesourcing first- and last-mile partnerships Microtransit for lower-density areas 	 Higher operating costs in lower-density exurban and rural settings Limited curb space for increasing variety of mobility services
Temporal	Travel time barriers that inhibit a user from completing time-sensitive trips, such as arriving to work (e.g. public transit reliability issues, limited operating hours, traffic congestion)	Dynamic microtransit Late-night ridesourcing and shuttle services Commuter carpooling services	 Wait-time and travel-time volatility on congested roadways Unpredictable wait times due to supply fluctuations
Economic	Direct costs (e.g., fares, tolls, vehicle ownership costs) and indirect costs (e.g., smartphone, Internet, credit card access) that create economic hardship or preclude users from completing basic travel	Shared mobility subsidies for low-income users Multiple payment options for shared mobility services Multi-modal hubs with Wi-Fi access	Credit/Debit Card payment High cost for longer distance and peak-demand trips Maintaining affordability, while providing livable wages
Physiological	Physical and cognitive limitations that make using standard transportation modes difficult or impossible (e.g., infants, older adults, and disabled)	Older adult- focused shared mobility services Voice activated mobility app features	Maintaining legacy technology access Ensuring adequate driver training
Social	Social, cultural, safety, and language barriers that inhibit a user's comfort with using transportation (e.g. neighborhood crime, poorly targeted marketing, lack of multi-language information)	Ridesourcing app interface that minimizes sociodemographic profiling Targeted outreach to low-income and minorities App information in user's native language	 Attracting marginalized groups Driver prejudice against riders Providing security at un-manned vehicle stations





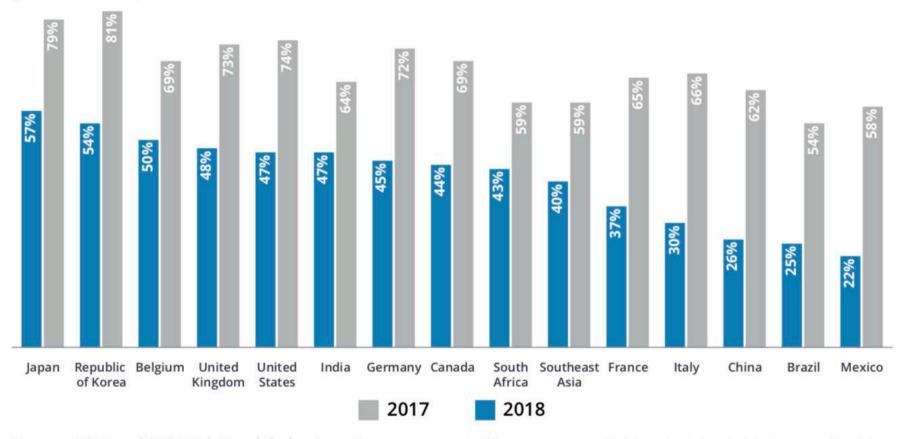
(Travel Behavior: Shared Mobility and Transportation Equity. Susan Shaheen, Corwin Bell, Adam Cohen, Balaji Yelchuru, 2017)

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Figure 1. Percentage of consumers who think fully self-driving vehicles will not be safe (2017 vs. 2018)



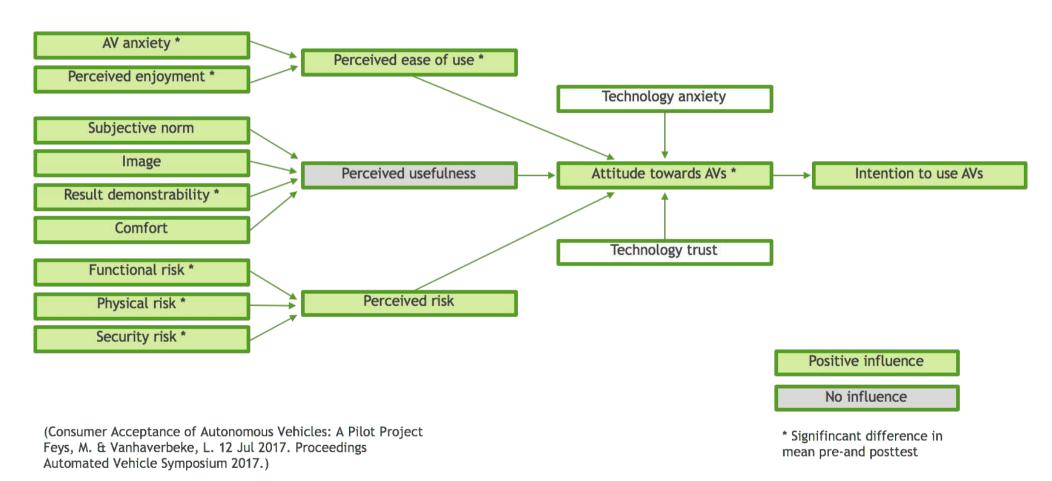
Source: 2017 and 2018 Deloitte global automotive consumer studies.

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Automated: User acceptance

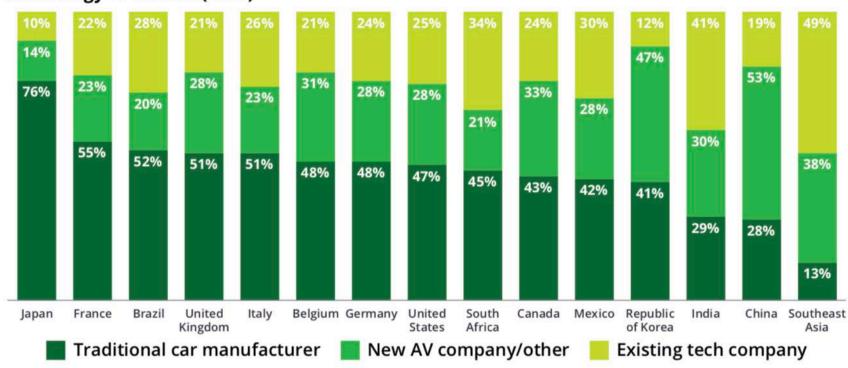






Automated

Figure 3. Types of companies consumers trust most to bring fully autonomous vehicle technology to market (2018)



Source: 2018 Deloitte global automotive consumer study.

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