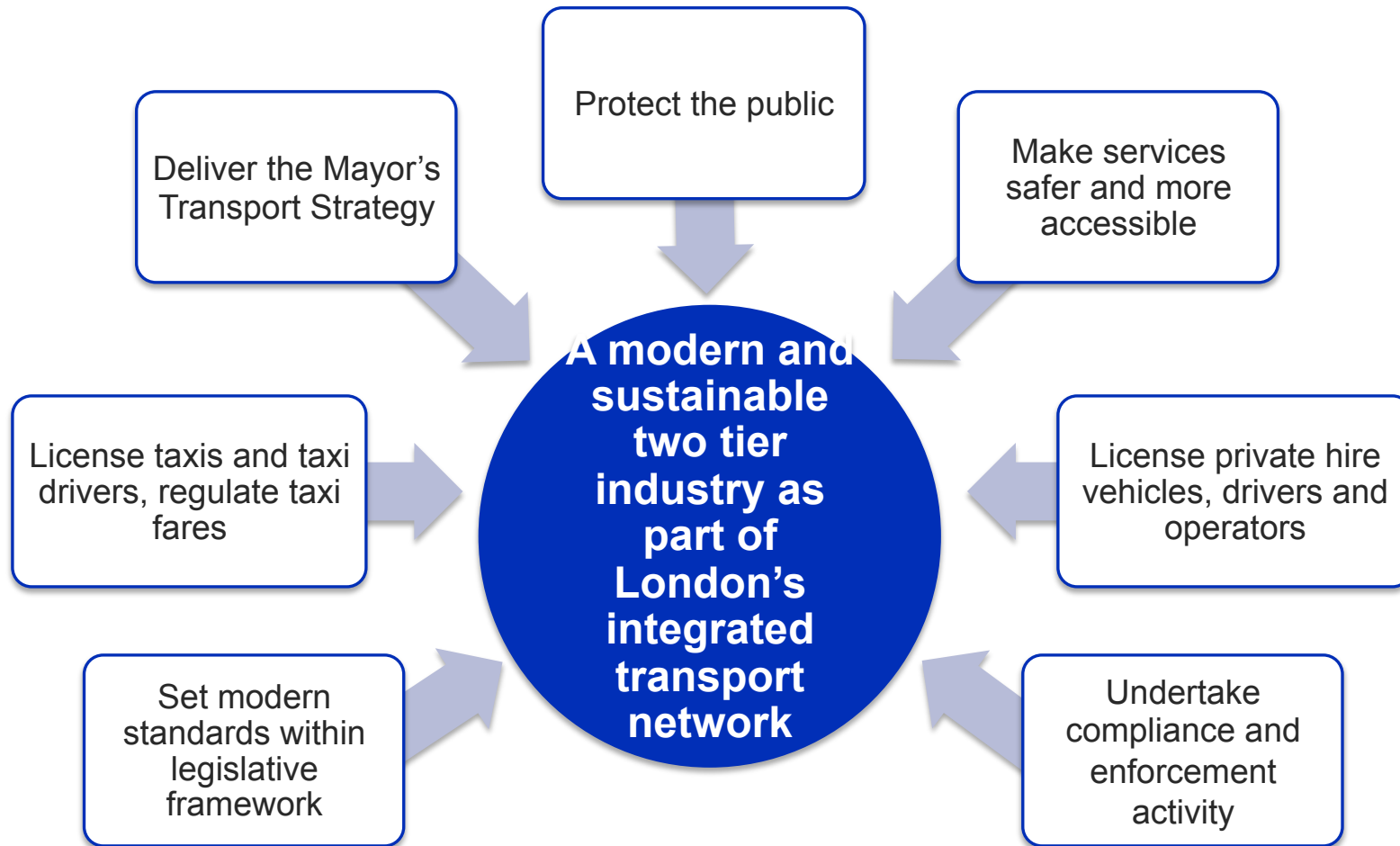


Taxi and Private Hire: New forms of mobility for London and new regulation

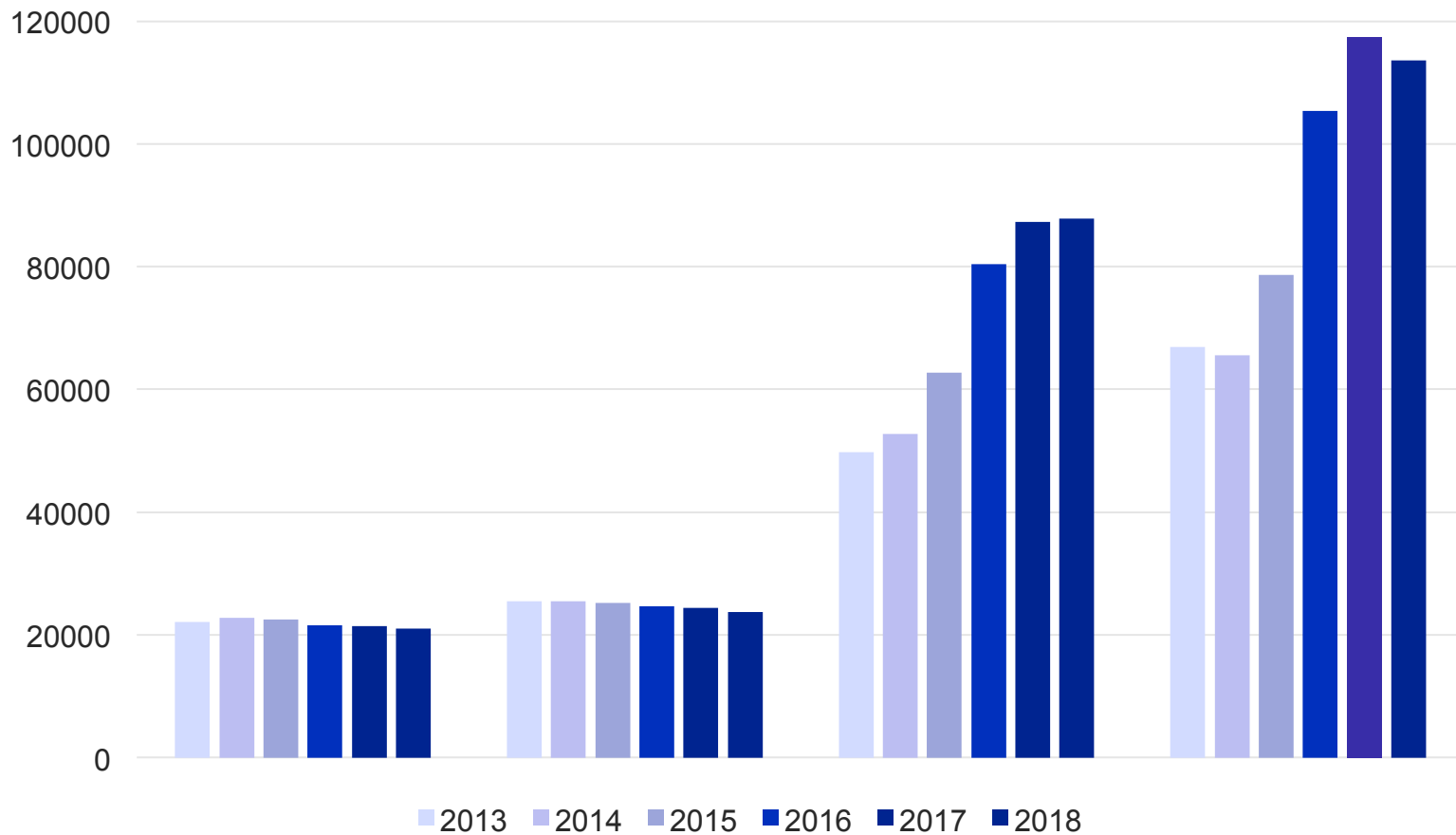
Simon Buggy
Policy Manager
Transport for London



Our role and vision



Taxis and PHVs in numbers



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Cleaner greener taxis

- On the path to a zero emission capable (ZEC) taxi fleet
- Developing network of dedicated taxi charge points
- Three potential new manufacturers, two with pure electric technology
- All brand new models



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A changing industry

New services entering both the taxi/private hire and bus markets, challenging traditional operations

Blurring of distinctions between travel modes

Typically technology led and demand responsive

Expansion in ride-sharing where passengers share vehicle and pay separate fares

The Mayor is keen that TfL remains a world leader in regulating taxi and private hire service for passenger safety, security, accessibility and convenience



Some new taxi, PHV and bus services



Gett Together - Black cabs, fixed routes, on demand, peak hours, flat fare



'Black Bus' - two fixed routes, on demand, peak hours, flat fare (provided by Gett Together)



App based PHV ride-sharing



On demand microbus service





Policy statement on private hire services

Set out our aspirations for all private hire services, including ride sharing.

We will seek further regulatory change to:

- Improve safety and customer service
- Enhance accessibility
- Improve driver conditions
- Share data



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Mayor's Transport Strategy 2018

Principles for new transport services:

- Supporting mode shift away from car travel
- Complementing the public transport system
- Opening travel to all
- Cleaning London's air
- Creating a safe, attractive environment on our streets
- Using space efficiently



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Improving safety and customer service

We're already consulting on...

- Advanced driving test
- Insurance requirements
- Better signage in and on private hire vehicles
- Enhancements to background checks

We will explore...

- Minimum percentage of accessible private hire vehicles
- Better complaints systems and driver training
- Mechanisms that allow passengers to choose who they share with
- Driver working conditions
- Data sharing





Next steps

- Consultation on additional safety standards
- Flexible approach to licensing - Issue shorter licences and use conditions as operations evolve
- Look at how demand responsive bus services operate and seek consistency with PHV regulations



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